



June 10, 2020

AIDA-America Corporation COVID-19 Business Update

Dear Valued Customers, Suppliers and Partners:

We hope you and those around you are well and working to stay healthy as we combat COVID-19 together.

AIDA-America remains open for business. We are monitoring announcements from State and Federal Governments, have taken precautions to protect our associates, their families, and our partners, and have implemented best practices for hygiene and social distancing.

- To ensure the best possible service and sales response, we would like to remind our partners the best methods to communicate with us:

Service: 937-235-3599

Parts: 937-235-3588

Other: 937-237-2382

- In response to questions we have received from our business partners:

Visitors: AIDA-America is open for visitors on an as-needed basis only. Please discuss with your contacts prior to arriving.

Delivery Status: Our manufacturing operations continue to operate at normal levels. We are working with our suppliers to minimize supply chain disruptions. We will keep our customers up to date on any schedule changes.

AIDA North American Operations Update

AIDA Canada: Remains open

AIDA de Mexico: Remains open

If you have any questions, please do not hesitate to contact us. These are difficult times for us all, but we hope at the end this will make us all closer and stronger. Please stay healthy and safe.

AIDA-America Corporation

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